



## JOB DESCRIPTION

<b>Job Title</b>	Technical Service Manager		
<b>Location</b>	GCP Balakong	<b>Function/ D</b>	Sales
<b>Reporting To (Job Title)</b>	Sales Director		

### JOB DESCRIPTION

- Work and provide technical support / services to Commercial and Customers.
- Promote new and existing customers with technical advice and recommendation on mix design, optimization by proper understanding of material properties and concrete application.
- Work independently and able to communicate with consultant / project team for concrete and technical related issue and recommendation.
- Responsible for R&D, product evaluation, optimization, troubleshooting and solution.
- Establish technical credibility and competency with customers at all levels. Strong customer centricity mindset is helpful.
- Work with various functions in line with market strategies and business goals.
- Submit weekly report to review on-going projects & technical success to meet Commercial and customer expectations.
- Schedule field and lab activities to achieve desired results.
- Manage concrete lab operation and equipment functionality compliance with EHS.
- Perform such other duties which may be assigned by supervisor.
- Other ad hoc duties assigned by management.

### REQUIREMENTS

- Diploma / Degree in Civil Engineering / Construction Management or related fields.
- Preferably 5-10 years of relevant experiences in ready mixed concrete / precast with good understanding of concrete / cement technology.
- Excellent communication and interpersonal skills with strong networking and influencing ability.
- Be a responsible and solid team player with well-developed cross-cultural skills.
- Possess a positive attitude to the achievement of business objectives, self-confident, independent and resourceful.
- Have a good command of both written and oral English.

- Flexible, able and willing to travelling as requested.
- Valid car driving license and possess of own car.

Please submit your application to [my.careers@saint-gobain.com](mailto:my.careers@saint-gobain.com)